

www.cottagesingower.co.uk **Privacy Policy**

Type of website: Holiday cottage

Effective date: 9th day of April 2024

www.cottagesingower.co.uk (the “Site”) is owner and operated by Wendy Kennedy. Wendy Kennedy is the data controller and can be contacted at:

berryhallcottages@hotmail.com

07880 803130

Berry Hall, Berry, Gower, Swansea

Purpose

The purpose of this privacy policy (this “Privacy Policy”) is to inform users of our Site of the following.

1. The personal data we will collect
2. Use of collected data
3. Who has access to the data collected :
and
4. The rights of Site users

This Privacy Policy applies in addition to the terms and conditions of our Site:

GDPR

For users in the European Union, we adhere to the Regulation (EU) 2016/679 of the European Parliament and of the council of 27th April 2016, known as the General Data Protection Regulation (the “GDPR”). For users in the United Kingdom, we adhere to the GDPR as enshrined in the Data Protection Act 2018.

We have not appointed a Data Protection Officer as we do not fall within the categories of controllers and processors required to appoint a Data Protection Officer under Article 37 of the GDPR.

Consent

By using our Site users agree that they consent to:

1. The conditions set out in this Privacy Policy.

Legal Basis for Processing

We collect and process personal data about users in the EU only when we have a legal basis for doing so under Article 6 of the GDPR.

We rely on the following legal basis to collect and process the personal data of users in the EU:

1. Processing of user personal data is necessary for us to take, at the request of a user, steps before entering a contract or for the performance of a contract to which the user is party. If a user does not provide the personal data necessary to perform a contract the consequences are as follow: We cannot process a booking

How We Use Personal Data

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages on our Site. We will not use your data beyond what we disclose in the Privacy Policy.

Who We Share Personal Data With

Employees

We may disclose user data to any member of our organisation who reasonably needs access to user data to achieve purposes set out in this Privacy Policy.

Other Disclosures

We will not sell or share your data with other third parties, except in the following cases:

1. If the law requires it
2. If it is requires for any legal proceeding:
3. To prove or protect legal rights; and
4. To buyers or potential buyers of this company in the event we seek to sell the company

If you follow hyperlinks from our Site to another Site please note that we are not responsible for and have no control over their privacy policies and practices.

How Long We Store Personal Data

User data will be stored until the purpose the data was collected for has been achieved.

You will be notified if your data is kept for longer than this period.

How We Protect Your Personal Data

In order to protect your security we only keep emails on our personal computers until completion of the booking. We then delete emails and shred booking forms within one month from the end date of the holiday period.

While we take reasonable precautions to ensure that user data is secure and that users are protected, there is always a risk of harm. The Internet as a whole can be insecure at times and therefore we are unable to guarantee the security of user data beyond what is reasonably practical.

Your Rights as a User

1. Under GDPR, you have the following rights:
2. Right to be informed;
3. Right of access;
4. Right of rectification;
5. Right to restrict processing;
6. Right to data portability; and
7. Right to object.

Children

We do not knowingly collect or use personal data from children under 16 years of age. If we learn that we have collected personal data from a child under 16 years of age, the personal data will be deleted as soon as possible. If a child under 16 years of age has provided us with personal data their parent or guardian may contact our data controller.

How to Access, Modify, Delete, or Challenge the Data Collected.

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, if you would like your data to be deleted or modified in any way, or if you would like to exercise any of your rights under the GDPR, please contact our data controller..

Modifications

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect changes to our data collection process. When we amend this Privacy Policy we will update the “Effective Date” at the top of this Privacy Policy. We recommend that our users periodically review our Privacy policy to ensure they are notified of any updates. If necessary we may notify users by email of changes to this Privacy policy.

Complaints

If you have any complaints about how we process your personal data, please contact us through the contact methods listed in the *Contact Information* section so we can, where possible, resolve the issue. If you feel we have not addressed your concern in a satisfactory manner you may contact a supervisory authority. You also have the right to directly make a complaint to a supervisory authority. You can lodge a complaint with a supervisory authority by contacting the Information Commissioners Office.

Contact information

If you have any questions, concerns or complaints you can contact our data controller

Wendy Kennedy

berryhallcottages@hotmail.com

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